

Chart 1: Spring 2011 Overall Results: "Agreement" Items

All Divisions Combined

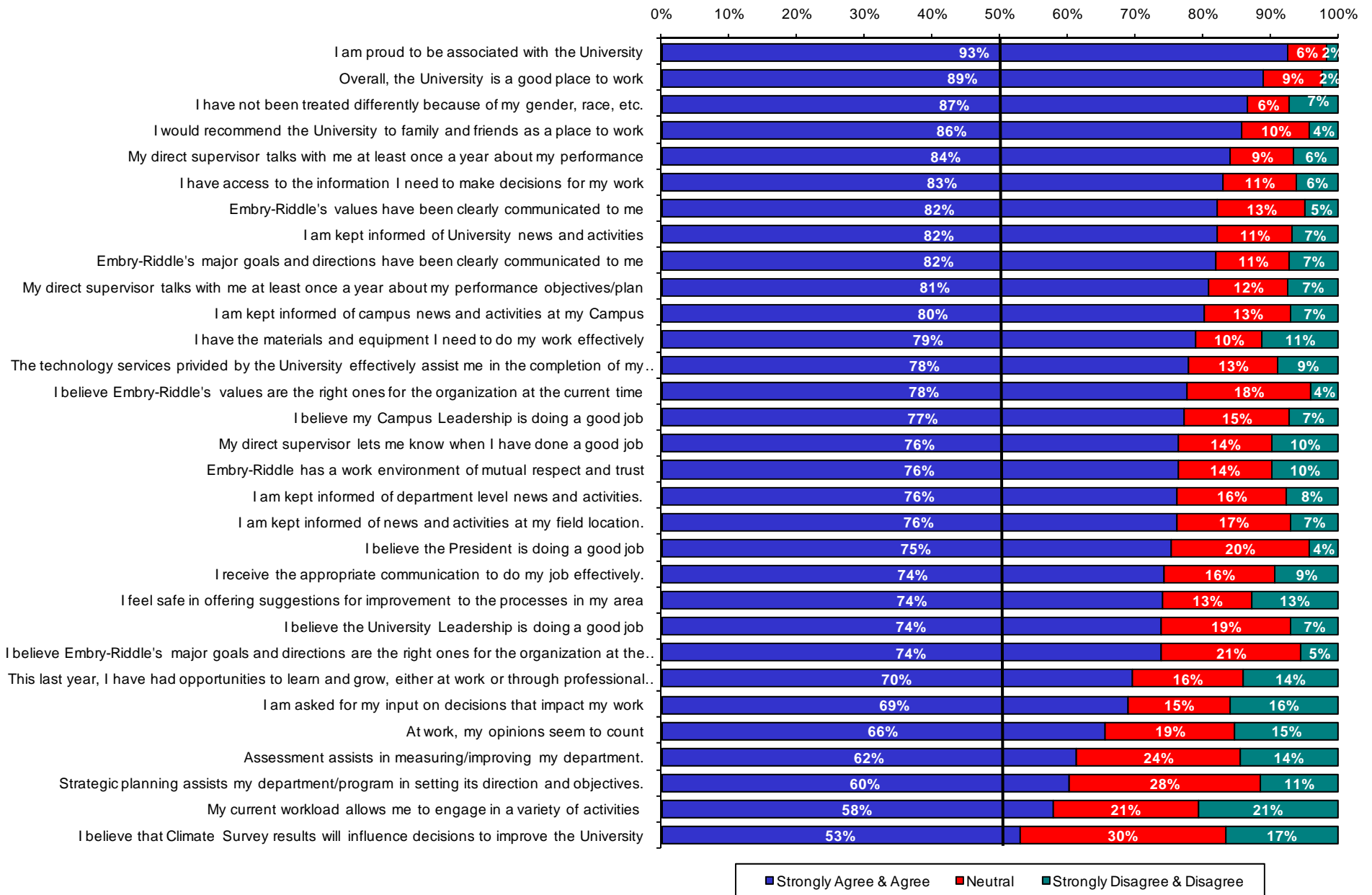


Chart 2: Spring 2011 Overall Results: “Rating” Items

All Divisions Combined

“How would you rate the University on each of the following?”

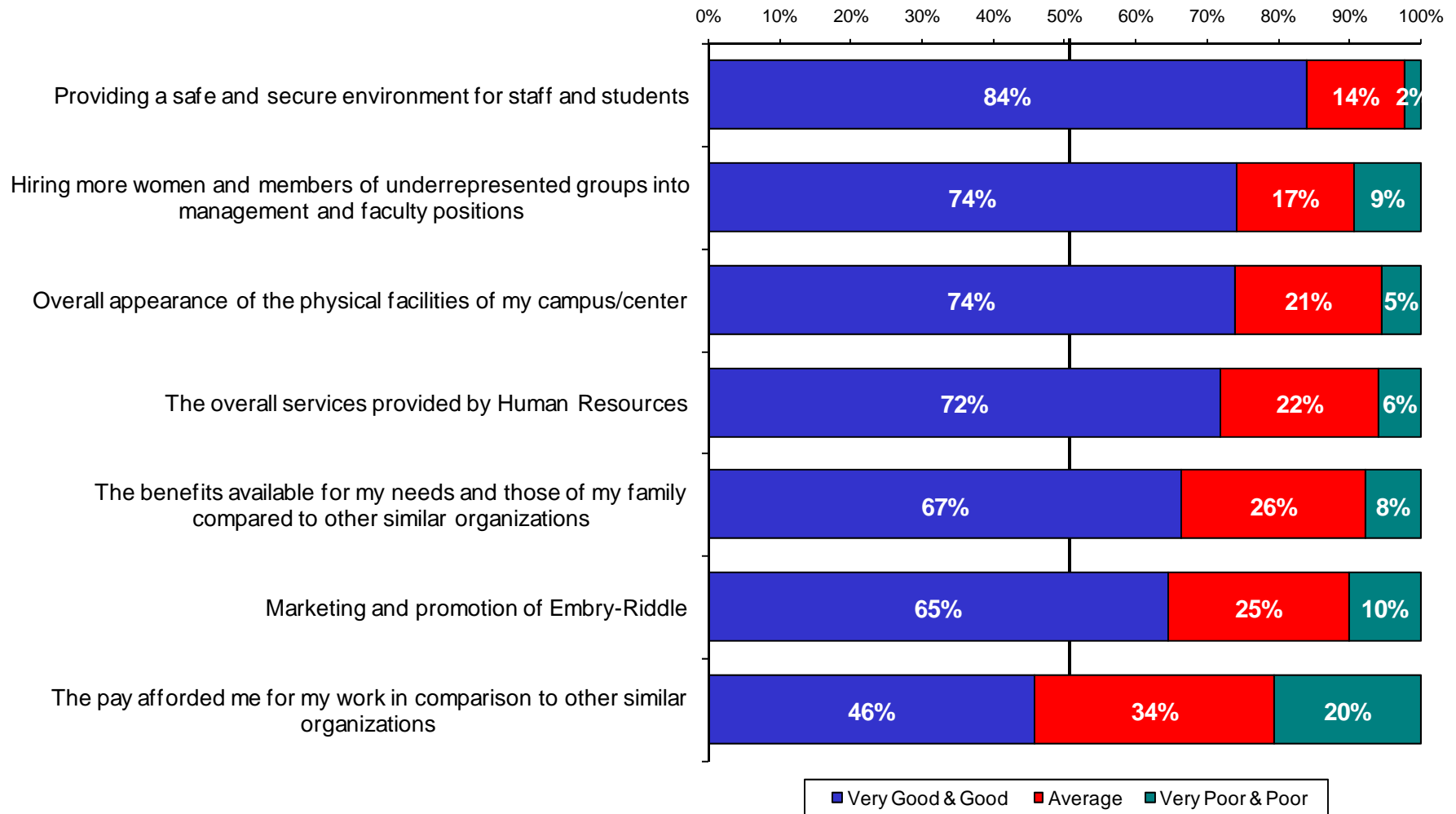


Chart 3: Largest Change in Agreement Areas Spring 2009 vs. Spring 2011 All Divisions Combined



Note: Sorted by difference in SA+A % between SP09 and SP11 (largest to smallest)

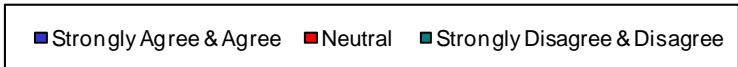
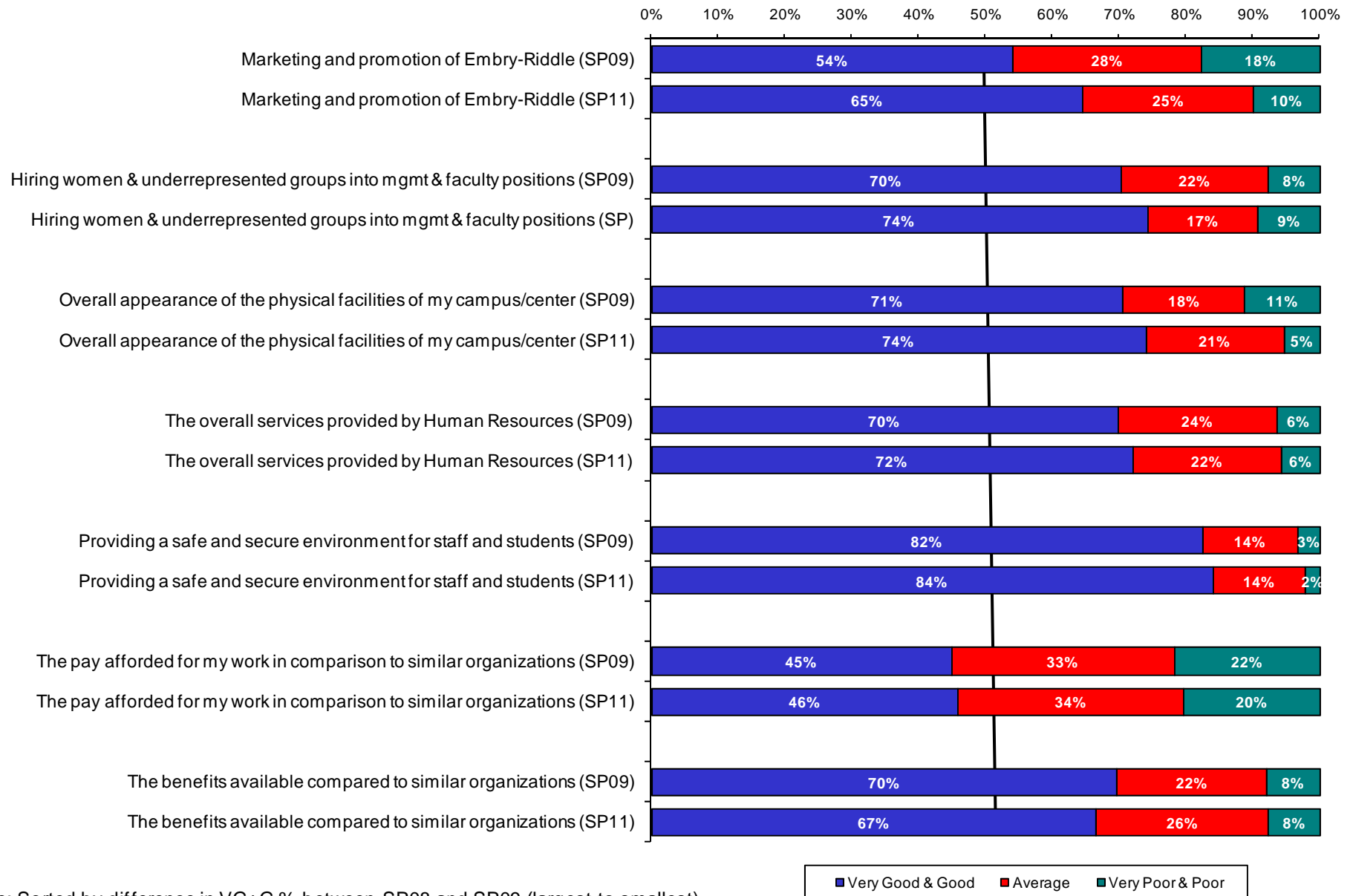


Chart 4: Change in Rated Areas Spring 2009 vs. Spring 2011 All Divisions Combined



Note: Sorted by difference in VG+G % between SP08 and SP09 (largest to smallest)