

# Embry-Riddle Aeronautical University Worldwide

## Ruffalo Noel Levitz - Adult Students Priorities Survey 2016

### Survey Administration:

Administered to Worldwide Students in November and December 2016

Students were contacted by email and completed the survey online

Degree-seeking undergraduate and graduate students were included in the sample

A total of 1,447 responses were received

Respondents were asked to rate level of satisfaction and importance for each survey item

Results can be compared to national averages

Twenty institutional-specific items were included on the survey

### Summary:

ERAU respondents rated level of satisfaction higher than adult students nationally on 39 of the 50 items. Each of the items were grouped into 8 scales by category.

When asked: "All in all, if you had to do it over, would you enroll here again?", 81% of ERAU Worldwide students said "Yes".

ERAU means for 7 of the 8 the scales exceeded the means for adult students nationally by statistically significant margin.

	E-sat	N-sat	Sat-diff/Sig
Registration Effectiveness	6.18	5.85	0.33***
Safety and Security	6.08	5.8	0.28***
Service Excellence	5.86	5.63	0.23***
Academic Advising	6.09	5.87	0.22***
Admissions and Financial Aid	5.84	5.62	0.22***
Academic Services	5.86	5.69	0.17***
Campus Climate	5.92	5.81	0.11***
Instructional Effectiveness	5.87	5.9	-0.03